

Business Continuity



**THINK BEFORE YOU PRINT
DO YOU NEED TO PRINT ME?**

Business Continuity

Business continuity and disaster recovery are now seen as fundamental elements of any IT strategy. Whether IT is mission-critical or just key to productive working, it's essential that firms have a cohesive response ready to any unplanned outage so as to minimise disruption, damage and dislocation.

Disasters can result from events such as hacker attacks, computer viruses, electrical power failures, large-scale network outages, natural disasters or mistakes in system administration.

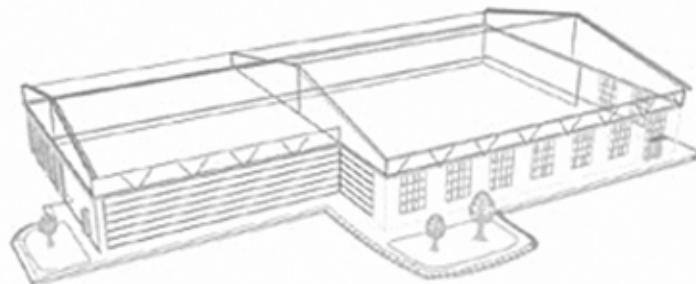
Most businesses rely on some form of redundancy to make possible the recovery of data and systems. Redundancy allows secondary data or system resources to be put into service at short notice should primary resources fail or otherwise become unavailable

Vital's Business Continuity Suite (BCS) of storage and replication solutions is designed to keep you working as though nothing has happened – even if the worst has.

These include:

- SAN
- Data Archiving
- Tape Backup
- Email Security
- Data Backup

For more information on Business Continuity, please call our Sales Team on 020 7903 8720.



Vital SAN

A SAN gives customers the ability to store, retrieve and manage their data so they can remain confident that their assets are secure and easily accessible. Vital can offer flexible, tailored SAN solutions to meet your specific requirements, including hosted storage as a scalable data back-up facility.

Features

LUN Masking and Assignment, a technique to prevent servers from seeing all but specific storage resources

Data Replication (both local and remote)

Serverless Backup

Shared Storage including support for various platform environments

Data mirroring (data centre and remote site) options

Remote site data storage options

Data archiving options

Disaster recovery options

Benefits

Ease of administration - administering all of the storage resources in high-growth and mission-critical environments can be daunting and very expensive. SANs can dramatically reduce the complexity of these environments while providing significant technical advantages.

Availability and Scalability - managing, upgrading and replacing hardware is easy and non-disruptive and additional storage capacity is easily added, providing almost unlimited scalability.

Single platform - centralised data storage operations and management are primary reasons why SANs are being specified and deployed today.

Cost effective - SANs can dramatically reduce management costs of in-house storage resources.

Data Archiving

Data archiving is an issue of growing importance, as certain sectors move away from paper records to permanent data storage and others look to drive up performance and drive down cost by moving legacy data from primary to secondary or tertiary storage. Using the power of the Metro Ethernet network and Vital's SAN solution, we can provide real-time access to your archived data that is securely stored and backed up in our data centre.

Features

- Data conversions
- Secure archive
- Off-site storage
- Storage area networks (SANs)
- Authorised Web access for document retrieval

Benefits

Security - valuable documents are protected against theft and damage, and off site storage aids disaster recovery.

Accessibility - documents can be retrieved at any time, 24/7.

Flexibility - stored documents can be retrieved as hard copy or in electronic formats.

High capacity and traceability - all documents are indexed and bar-coded for ease of location, eliminating lost time locating "missing" archives.

Peace of mind - backup copies are kept for all documents.

Cost effective - more cost effective than using leased office space as valuable office / storage space is freed for more productive work.

Professional - you can be confident that your data archiving is managed by professionals.

Tape Backup

Vital's back-up and restore services protect your valuable data in a separate and securely controlled environment. In the event of your original data being lost, having a back-up held off-site is your essential starting point for recovering normal day-to-day operations.

Features

- Data stored and archived in our backup library (or off-site, optional).
- Backups operated and managed on-site by expert technicians.
- 24/7 procedure and facility monitoring.
- Database applications backed-up while your systems are active (optional).
- Data recovery and restore services are available on request.
- Installation co-ordinator provided to ensure smooth configuration and installation.
- Data retained for up to 4 weeks.

Benefits

- Secure** - storage and protection of all backup tapes (on or off-site) gives you a reliable solution which will eliminate the potential need for data recovery.
- Flexible** - choose from full or incremental daily backups to meet your requirements.
- Fast** - downtime virtually eliminated with backup on active systems.
- Cost effective** - competitive pricing.
- Peace of mind** - use your resources to build your business, not rebuild your data.

Email Security

The requirement for monitoring unwanted email has never been more necessary. Email viruses have evolved over the past ten years into sophisticated and highly dangerous packages, with the ability to disable not only your desktop PC but also to cripple your network services and connections to the outside world. Meanwhile, the exponential rise in spam has caused severe operational headaches as administrators try to stem the tide of inward messages while securing the delivery of genuine email and effectively managing servers and mailboxes. Vital's email security suite offers a comprehensive email management and anti-virus/anti-spam solution to safeguard your infrastructure and to promote enhanced operational efficiency.

Features

Free health check for your website.

Real-time virus detection and clean-up for all email traffic.

Blocks spam, which clogs up servers and can seriously affect speed of internet access.

Fully compatible with many leading firewall systems.

Customised warning messages sent to sender, recipients and administrator.

Virus signatures updated automatically at least every 24 hours.

Security specialist on call 24/7 to respond to virus incidents.

Certified by the ICSA security agency.

Benefits

Secure - storage and protection of all backup tapes (on or off-site) gives you a reliable solution which will eliminate the potential need for data recovery.

Reliable - eliminates nearly all junk mail.

Flexible - choose from full or incremental daily backups to meet your requirements.

Fast - downtime virtually eliminated with backup on active systems.

Cost effective - competitive pricing.

Peace of mind - use your resources to build your business, not rebuild your data.

Data Backup

Easy to use, reliable, multiple levels of data protection by offsite replication

Vital Data Storage Backup Suite is a comprehensive data protection system. Vital Data Storage offers an easy-to-use and reliable backup solution to ensure that important business and personal data is protected and is readily available when needed.

Low cost, best protection

Vital Data Storage Online Backup Suite offers complete protection to your business data at the best value of money currently available in the market. Unlike other products, Vital Data Storage offers all core features you "need" without requiring you to pay for some "nice to have" features that you will never use.

Multiple levels of protection

If you need further assurance, you can leverage Vital Data Storage's Replication Module, which allows you to replicate your backup data to a Vital Data Storage Replication Server located in another building, town or even country. Further more, the level of data synchronization is close to real-time. Your business can thus be protected from fires, natural disasters, terrorist attacks, wars, etc.

Easy to use

The client-side software interface (Vital Data StorageOBM) is cleanly laid out. Functions and buttons are self-explanatory, average users should have no problems in operating the core functions. Further more, the management console (Vital Data StorageOBS) uses an intuitive web interface, which is very easy to follow. In addition; all versions of Vital Data StorageOBS, running on different operating systems, share the same interface. This makes life much easier for system administrators who are responsible for managing a heterogeneous environment.

Stable and proven technology

Unlike traditional backup approaches, Vital Data Storage requires absolutely no human interaction to complete the entire backup operation, thus ensuring the backup of business data is always negligence and error free, all important business data will always be available and accessible when required.

Extensive coverage

In the work place, most people store a vast amount of critical business data on their desktops and laptops due to convenience. With Vital Data Storage, all desktops and laptops can be backed up seamlessly, periodically and automatically. No backup need be missed thereby minimising likely loss of critical business data.